



10 YEAR PRODUCT WARRANTY

Blairs PVCu undertakes to guarantee materials supplied by them in accordance with our Terms & Conditions of Agreement and subject to the specific conditions listed here and in accordance with the relevant manufacturers guarantees*.

1. PVCu profiles are guaranteed for colour stability, impact weatherability and dimensional stability for a period of Ten Years
2. Glass and sealed units are guaranteed for a period of Five Years. Any cracking or breakage of glass sealed units, including thermal fractures but excluding breakdowns caused by faulty manufacture are not covered by the guarantee.
3. Hardware, hinges and locks are guaranteed operationally for a period of Ten Years.
4. Surface finish of handles, letterplates and hinges are guaranteed for a period of One Year.
5. White Door Infill Panels are guaranteed for a period of Ten Years.
6. Foiled and Foiled on White Door Panels are guaranteed for a period of Five Years.

Products are guaranteed to be free of mechanical defects for the stated period of time, from the date of purchase, and only when Blairs PVCu has received payment in full. Guarantees may only be exercised with valid proof of purchase and are subject to the correct installation by the purchaser and satisfactory regular maintenance by the homeowner. Guarantees are immediately void if the purchaser or homeowner has modified the product without consent, or used the product with other non-compatible products.

This guarantee is limited solely and exclusively to the replacement of defective components (supply only) to the point of the original delivery, and in no event shall Blairs PVCu be liable for any consequential loss incurred by the use of defective products, or the installation of replacement components. Blairs PVCu reserves the right to inspect all claims for replacement products. Similarly, Blairs PVCu reserves the right to recover costs incurred by making inspections for claims which are later found to be false or beyond the terms of the guarantee.

Where it is agreed that a product is defective and that a replacement component is required, Blairs PVCu reserves the right to supply alternative products that are deemed to be of a similar or better value and quality to the original component. When replacement components are supplied, the purchaser must return the original product or component within 14 days of receiving the replacement, otherwise the replacement will be chargeable.

If you believe a product to be defective, do not proceed with the installation. Blairs PVCu cannot be held responsible for claims arising from the installation of a defective product.

This guarantee may not be altered or amended and it applies solely to the purchaser. Guarantees offered by the purchaser to a homeowner are done so at the discretion of the purchaser. Blairs PVCu is not liable for guarantees offered by the purchaser, to the homeowner.

* Details of manufacturer's guarantee available upon request.

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